



SOUP SISTERS CANCELLATION POLICY

Group Cancellations:

Corporate group bookings are required to pay the minimum number of participants for the venue upon reserving the date. We require at least 8 weeks notice for a group cancellation and the deposit will be tax receipted and considered a donation to the Soup Sisters charity.

Individual Cancellations:

We are unable to offer refunds for individuals less than 10 days before your event; however individuals unable to attend at the last minute are welcome to transfer their booking to another person.

If an event is cancelled due to low participant numbers or unforeseen circumstances, you will have the choice of either moving to a different event, receiving a full refund, or applying your participation fee as a tax deductible donation to Soup Sisters.

Group Registration:

We kindly ask that the group organizer direct their group to pay the participant fee through the website online registration system at least eight weeks in advance of your soup-making event to ensure their spot.

If your group booked the entire venue and at 8 weeks prior to your scheduled date, not enough people have registered for the event it will become open to the public.

A processing fee of \$15 per registration will be applied to cancellations.